

Topic

Implementation of BusinessObjects Enterprise and Crystal Reports 2008

Customer

Dillinger Hütte GTS is a European well-known producer of heavy plates.

Task

Supporting the installation and configuration of BusinessObjects Enterprise and Crystal Reports 2008 on the customer's system.

Performing a workshop and supporting a project launch to familiarise the customer with the new Crystal Reports environment.

Support of a project launch with Crystal Reports 2008.

Implementation

The following activities were carried out by PIKON within the framework of this project.

- Supporting the customer with the installation of BusinessObjects Enterprise Server on the existing hardware and Linux OS.
- Supporting the Crystal Reports installation onto Client PC's for the user training sessions.
- Performing a workshop to familiarise the customer with Crystal Reports 2008. This was generally done by creating different reports in teams.
- After that, a project launch was made by the customer. In that phase PIKON gave support.
- Finally, PIKON delivered a detailed documentation of all phases in the project, so that the customer can use it as a reference book for installing the BusinessObjects

Server and the creation of Crystal Reports.

