

Topic

Training in BEx Query Designer and Web Application Designer

Customer

Keiper GmbH & Co. KG, Kaiserslautern

Task

Train employees in two SAP BI tools, specifically BEx Query Designer and BEx Web Application Designer, so they can independently create web-reports.

Support the creation of complex KPI web-reports, with a focus towards exception reporting and navigation.

Implementation

This project was split into three phases. In the first phase, employees were trained in the SAP BI reporting tools: BEx Query Designer and BEx Web Application Designer. The training took place on the customer's systems, which provided an ideal environment for participants to apply their new reporting knowledge to well-known business data/examples.

In the second phase, PIKON worked together with the customer to develop a web-reporting prototype, which consisted of complex visualization and navigation requirements.

The third phase involved implementing the technical requirements, which were carried out by the customer's employees. In this phase, PIKON was on-hand to provide telephone support when necessary.