

Issue

SAP IT Management performed at ENGEL

Customer

ENGEL Group

One of the world-wide leading companies in injection moulding machine construction, Engel is represented in more than 70 countries, employs more than 3,200 men and women and achieves a turnover of more than 500 million Euros.

Task

Mapping of the IT business processes using SAP R/3

Realisation

Engel's IT department supports staff and partners world-wide. For the mapping and administration of the business processes, parts of the PIKON package "IT-Management mit SAP" were implemented.

- Administration of hardware and software using equipments and technical functional location structures.
- Software licence administration using equipments.
- Mapping of IT projects within the project system PS.
- Scheduling and capacity requirements planning in several plan versions.
- Time recording of the IT staff using CATS (Cross Application Time Sheet, person-related time recording).
- Billing internal customers for IT projects (Cost Center Accounting).
- Billing external customers for IT projects (branches, partners).
- Application of DPP (Dynamic Item Processor) for the resource-related billing of IT project services.
- Design and development of numerous ABAPs for the automated cost allocation.

- Design and development of numerous reports (ABAP, ABAP Query, Report Painter) for the administration and evaluation of equipment and reports.