

Topic

Introduction of Maintenance at Kabel Deutschland

Customer

Kabel Deutschland GmbH

Task

For the optimization of maintenance processes, SAP PM was introduced at Kabel Deutschland, encompassing the design and development of a prototype, testing, implementation and support.

Implementation

- Design and implementation of a prototype to map the construction work for the extension of the broadband cable network in PM.
- Design and implementation of a prototype for the execution of construction work with SAP PM.
- Program design and testing of a simplified service confirmation.
- Design and testing of user exits in PM and MM.
- Design and execution of user training.
- Support during the going-live phase and after-sales service.
- Support during the release change from 4.0 to 4.6C.