

**Topic**

SAP introduction at Elster Metering Ltd. (UK)

**Customer**

Elster Group – Elster Metering Limited

Global market leader and specialist for gas, water, and electricity metering devices and systems.

**Task**

After the earlier development of a globally valid “Global Business Blueprint” with SAP reference organization structures, processes and customizing and subsequent rollouts to the Netherlands, Belgium, additional plants in Germany and Slovakia, now SAP was to be implemented at the four UK sites/business units of Elster Metering Ltd., using the global concept and project approach. Sequential go-lives for the individual units were planned for: 01.01.08 (successfully finished), 01.01.09, 01.04.09 and 01.01.10

Project duration: March 2007 – Q1 2010

## **Implementation**

Implementation/roll-out in the United Kingdom (4 separate roll-outs for the four UK sites/business units)

- Project management
- Development of the local business blueprints, including evaluation, redesign, and optimization of existing business processes.
- Introduction of SD, MM, PS, PP, IM, CATS, FI, CO and CO-PA.
- Development of interfaces to satellite-systems
- Support in the organizational implementation of a Shared Service Centre Finance for the whole UK business.
- Roll-out of existing Business Warehouse reports (e.g. order entry/order backlog) and creation of new reports (e.g. delivery performance to customers, inventory reports)
- Data takeover from legacy systems – all units had their separate systems (e.g. BAAN, Opera, Smartvision and two individually developed ERP systems)
- Key and end-user training
- Technical and user documentation
- Go-live support
- Ongoing support