

Issue

Web-based entries of Services performed

Customer

Cognis Deutschland GmbH & Co. KG

Task

- Alteration of the manual service confirmation process into a lean electronic process.
- Simplified acquisition and reduction of entry errors by preliminary service entries.
- Direct printing of the generated confirmation to simplify the posting.
- Access to the service entry sheet via Internet.

Realisation

PIKON performed the following tasks:

- Generation of the blueprint.
- Project scheduling with detailed activity and time schedule.
- Definition of the actual and target process.
- Customizing within the MM environment.
- Generation of the required programs.
- Introduction of service specifications.
- Installation of an ITS environment and adaption of templates and processes.
- Redefinition of the release strategy.
- Integration of ITS into the Cognis environment.
- Testing and going live.
- Documentation.

Customer benefit:

- Optimised process.

- Reduction of the workload to the release.
- Cost reduction due to limited process steps and shorter lead times.
- Quality increase due to error elimination.
- High lead times.