

Issue

Various Workflows for the automation of business processes

Customer

CILAG (Johnson & Johnson group)

Task

It was required to automate various business processes using Workflow:

- Automated billing after delivery creation,
- Automated creation of deliveries after creating a sales order,
- Automated creation of material postings,
- Implementation of a real-time interface creating IDOCs for the dispatch to a partner system in case of changes in master data.

Realisation

- Development of a business blueprint.
- Modelling of the Workflow “Automated Billing”.
- Modelling of the Workflow “Automated Delivery Creation”.
- Modelling of the Workflow “Material Transfer Posting”.
- Modelling of the Workflow “IDOC creation”.
- Development of tailor-made business objects and methods.
- Development of tailor-made events.
- Documentation of the customizing settings.
- Preparation, presentation and documentation of workshops and meetings together with the users and the IT staff.
- Tests and acceptance procedures.